

ANXTSIM - Videofied AlarmNet LTE SIM

Quick Reference Guide

The ANXTSIM is a new AlarmNet LTE SIM that works with the Videofied XTO640 Wireless Outdoor Alarm Panel using the AT&T Network. It comes deactivated and will be activated using AlarmNet 360™. For pricing and billing, please consult with your AlarmNet® enabled Central Station that offers Videofied services.

How to Get

The ANXTSIM is now packaged with all XTO640 Wireless Outdoor Alarm Panels. The ANXTSIM will also be available as a stand-alone part through Resideo's distributors. The ANXTSIM is only available for use in the US and Canada.



How to activate ANXTSIM

1. Log in to AlarmNet360.com
2. Go to "Programming" page
3. Click on "+ New Account"
4. On dropdown, select "Videofied"
5. Enter Primary City ID, CS ID, Subscriber and Country, then click next
6. Then enter the Panel Serial Number, and SIM number of ANXTSIM then click next
7. Enter the location's address, click next
8. Select which Data package, click next (see information on available packages below)
9. Review the Account Summary, if everything is correct, click finish.
10. Allow 3-5 minutes for SIM activation to complete

Service Packages

All service plans are subject to a one-time charge applied to any new activation of a Videofied account, or reactivation of any previously cancelled account. All plans subject to overage fees when applicable. You will be notified when an account reaches 75% of its allotted data allowance.

*If data overages occur, you will have 30 days to review what caused the overage.

If this account exceeds the data allotment for a second month, the account will automatically be upgraded into a plan with a larger data allowance. You will be responsible for moving the account back into an appropriate plan as needed.

**If an account on the Expanded plan uses more than 25MB, you will have 30 days to review what caused the data overage. If the account exceeds 25MB again in the following month, it will automatically be charged \$5.00 for another 5MB of data. As each extra data allotment is exceeded, there will be an automatic \$5.00 charge for an additional 5MB.

1. BASIC PLAN*

2MB of Monthly Cellular Data
(approximately 8 video clips/month)

2. STANDARD PLAN*

10MB of Monthly Cellular Data
(approximately 40 video clips/month)

3. EXPANDED PLAN**

25MB of Monthly Cellular Data
(approximately 100 video clips/month)

INTERESTED IN VIDEOFIED SERVICES?

For Billing, Videofied Central Stations or AlarmNet Central Stations Questions

Call AlarmNet Admin Support at (800) 222-6525 and select option 1.

For Videofied Product Sales

Call your Resideo District Manager or Resideo Inside Sales at (800) 645-7492 and Select Option 3.

For Videofied Technical Support

Call Resideo Tech Support at (800) 645-7492 and select option 4 (Tech Support), option 1 (Intrusion), option 4 (Videofied) and then select what specific support need you have.

To become an AlarmNet Dealer, follow these Steps:

1. Visit AlarmNet360.com.
2. Under AlarmNet Customer Information, click to access the AlarmNet 360 Dealer Sign up Page.
3. Please enter all information and submit.



For more information
resideo.com

Resideo Technologies, Inc.

2 Corporate Center Drive, Suite 100
P.O. Box 9040
Melville, NY 11747
1-800-645-7492

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